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B.M.S COLLEGE FOR WOMEN
BENGALURU – 560004

III SEMESTER END EXAMINATION – JAN/FEB-2024

BBA: ORGANISATIONAL BEHAVIOUR
(NEP Scheme 2021-22 onwards F+R)

Course Code: BBA3DSC08
Duration: 2 ½ Hours

QP Code:3025
Max marks: 60

SECTION-A

1. Answer any Five of the following questions. Each question carries Two Marks. (5X2=10)

- Define perception.
- Give the meaning of group dynamics.
- What is a clique?
- What is organizational change?
- What is resistance to change?
- Give the meaning of organizational development.
- What is sensitivity training?

SECTION- B

Answer any Four of the following questions. Each question carries Five Marks. (4X5=20)

- Briefly explain the perceptual process.
- Explain the stages in the development of groups.
- Explain the nature of planned change.
- Explain the McKinsey 7s framework model.
- Explain the goals of OD interventions.

SECTION- C

Answer any Two of the following questions. Each question carries Twelve Marks. (2X12=24)

- Explain the importance of organizational behavior.
- Explain the factors influencing organizational change.
- Explain the sources of conflict.

SECTION-D

Answer any One of the following questions, Each question carries Six Marks. (1X6=06)

- Draw Blake Mouton's Managerial Grid
- List the personality traits of successful business leaders.
